

eon designs

terms & conditions

TERMS

Standard terms are net 30 days. All prices are F.O.B. Norwich, CT 06360. Published prices are List Prices and subject to change without notice.

DISTRIBUTION

Distribution of our price list does not alone constitute an offer to sell our products. Orders will be accepted only from authorized dealers of Eon Designs.

ORDERING INFORMATION

Orders can be Mailed or Faxed to:

Eon Designs
154 North Main St.
Norwich, CT 06360
Tel: (860) 892-5361
Fax: (860) 887-2676
email: eondesigns@sbcglobal.net

PAYMENT

Please make checks payable to **EON DESIGNS**

PRODUCT SPECIFICATIONS

Specifications are subject to change without notice. Dimensions are approximate and within industry tolerances.

ACKNOWLEDGEMENTS

All complete orders are acknowledged promptly. This document is our understanding of and the final agreement between the customer and Eon Designs. It is the duty of the customer to immediately examine this document and question anything that they might consider a discrepancy.

CHANGES and CANCELLATIONS

An acknowledged order (after 3 business days) is considered a firm directive to manufacture and as such is not subject to change or cancellation without our approval. Changes or cancellations (after 3 business days) must be in writing and are subject to a variable charge depending upon when they occur.

SHIPPING

Eon Designs normally provides a "dedicated truck" shipment for most local orders (New England, NY, NJ & PA). Our products are fully assembled and "blanket wrapped" for an expedited installation. Freight quotes are available upon request. Cartoned shipments by common carrier are possible by special arrangement. Call the factory for more information. Customer pickup of merchandise is always an alternative.

RETURNS

Eon Designs will not accept the return of any merchandise without an RGA (Returned Goods Authorization) as provided by our Customer Service Department.

DAMAGED MERCHANDISE

All merchandise is carefully inspected prior to shipment. Responsibility for its safe delivery is assumed by the carrier. Please inspect the merchandise immediately upon receipt. If a shipment arrives short or obviously damaged, note this immediately on the freight bill so a claim can be filed with the carrier. If the damage is concealed, notify the carrier within 15 days of receipt and request immediate inspection. Failure to report damage within 15 days after receipt of merchandise constitutes acceptance and a waiver of any such claim.

CREDIT POLICY

New accounts are subject to a 50% deposit on initial orders. With approved credit, the balance of that initial order will be granted standard terms. Subsequent orders will be on "open account."

OPEN ACCOUNT PRIVILEGES

Open account privileges may be revoked by Eon Designs at any time when an account has become seriously past due. In these circumstances, Eon Designs may require deposits, full payment with the order or other arrangements at its discretion on any future orders.

PAST DUE ACCOUNTS

When an invoice becomes past due, a service charge of 2% per month (annualized rate of 24%) will be assessed.

SPECIAL ORDER REQUIREMENTS

Any order which deviates from the specifications in the Eon Pricelist must be priced with a quotation. Eon reserves the right to require a deposit on such orders.

WARRANTY

Eon Designs warrants its products to the original purchaser for a period of three (3) years from the date of delivery to be free of defects in material and workmanship - when properly installed and under normal use. It is expressly understood and agreed that Eon Designs' obligation under this warranty is limited to the replacement or repair, at Eon Designs' option, completely without charge for material or labor, of any product or part thereof found defective by Eon Designs. This warranty shall be void if the product has been subjected to abuse or has been repaired or altered by other than authorized agents of Eon Designs.